

Key Facts Sheet: Fixed Wireless nbn™ services

This is essential information to help choose the right nbn Fixed Wireless plan for you.

Our Speed Options

Online Activity	Fixed Wireless Standard nbn25 ¹	Fixed Wireless Plus ¹
Typical Evening Download Speed ²	22 Mbps	70 Mbps
Typical Evening Upload Speed ²	4 Mbps	10 Mbps
Browsing & Music		
Online Gameplay		
Standard Def Video		
High Def Video		
4K Video		

¹Wireless speeds are slower than fixed connections, may be impacted by cell congestion, and can only be determined after activation.

²Typical evening download and upload speeds (7pm-11pm). Speed may vary due to various factors and confirmed once connected. Fixed Wireless Plus offers a theoretical maximum speed of 100/20.

Important Stuff

Your nbn service will not work if your electricity goes out, unless you have a FTTP connection with an NBN backup battery installed.

Medical and Security Alarms

If you have a medical or security alarm, check to see if they will work with a Fixed Wireless nbn connection before entering a contract with us for an nbn service. If your medical or security alarm is not compatible, see if there are any alternatives available by contacting your alarm supplier.

Factors that can impact broadband speeds:

- In-home wiring
- The modem you are using
- Where your modem is located
- Network capacity and network traffic
- The nbn technology type and equipment at your home
- Electrical and Wi-Fi interference from other devices
- Distance from the Fixed Wireless tower

We can help you to maximise your nbn performance, just log a case at www.iprimus.com.au or give us a call on 13 17 89