

INFORMATION ABOUT

NBN POWER SUPPLY WITH BATTERY BACKUP

The NBN Power Supply with Battery Backup

- Provides a steady 12V power supply to your NBN connection box.
- Provides battery backup power to the NBN connection box (when fitted with a working battery).
- During a power outage, battery backup will last for approximately five hours (including the battery emergency reserve).

It is always good to have another way of calling someone during a power outage in the case of emergency such as a charged mobile phone.

To ensure that your phone (or data) services continue to operate during a power outage please note:

- Only standard corded phones (that don't need to be plugged into a power point) will work during a power outage, and only if your phone service is also provided over the NBN connection box's voice (UNI-V) port. All other devices require their own battery backup to operate during a power outage.
- If your phone plugs into a separate router/gateway from your phone or internet service provider, you won't be able to make calls unless that router/gateway also has its own battery backup.
Examples of devices that require their own battery backup include wireless routers, all mains powered phones, computers or modem/routers.
- Uninterruptable power supply (UPS) systems help power devices during a power outage and are readily available through technology retailers.

In the event of a power outage, your landline phone and internet services over the NBN won't work please make sure you have alternative method of making calls during a power outage.

For more information please visit
www.nbnco.com.au/battery